

Achilles

Achilles Experiences

Selenta Group supports supplier development through Achilles ESG audits

‹SELENTA›
GROUP

BASSOLS
1790

Hijo de J. Bassols completes an Achilles ESG audit with no non-conformities identified, as part of Selenta Group's initiative to promote continuous improvement and sustainable development among its suppliers.

Background: a shared commitment

Selenta Group is one of Spain's leading hotel companies. With a track record of excellence and innovation, the company has made sustainability a central part of its strategy, extending its commitments across its supply chain.

As the first hotel company to join the Achilles Hospitality community, Selenta has pioneered an approach to supplier management that goes beyond ESG assessment, supporting suppliers' development and helping them improve their sustainability practices.

One of these suppliers is Hijo de J. Bassols, a textile company with more than 230 years of history, specialising in bed, bath and table linen for hotels, restaurants and private customers.

The challenge: going beyond supplier assessment

For Selenta Group, ensuring a sustainable supply chain involves more than assessing compliance with specific requirements. The company seeks to encourage continuous improvement among its suppliers, helping them identify opportunities for development and make further progress in incorporating ESG criteria.

"We had two options: stop working with suppliers that received lower ESG scores or help them improve their performance. We chose the latter because we believe our role should extend beyond assessing suppliers to supporting their development," explains Xavier Felguera, Chief Procurement Officer at Selenta Group.

With this in mind, Selenta has decided to take its collaboration with Achilles a step further by offering selected suppliers the opportunity to undergo ESG audits. These audits help suppliers gain a deeper understanding of their performance, identify areas for improvement and define further actions to advance sustainability.

For Hijo de J. Bassols, an independent external perspective was important in reviewing its practices, recognising its strengths and identifying further opportunities for improvement.



The solution: an ESG audit to drive continuous improvement

Through this initiative, Selenta Group and Achilles arranged an ESG audit of Hijo de J. Bassols to provide an independent assessment of its environmental, social and governance performance.

Alongside verifying compliance, the process encouraged the company to consider how its different departments contribute to its sustainability commitments and to identify opportunities for further progress.

María Candela Salomón, Quality Specialist at Hijo de J. Bassols, explains: *"The audit takes a comprehensive and structured approach. The methodology allowed us to examine both our existing documentation and procedures, and how they are applied in our day-to-day operations."*

The results: no non-conformities and new opportunities for development

The audit delivered excellent results, with no non-conformities identified at Hijo de J. Bassols. Its value, however, extended beyond the score achieved. The process also identified further opportunities for improvement, particularly in two areas:

- **Responsible supplier management:** strengthening the integration of ESG criteria into the qualification, assessment and monitoring processes for its own supply chain.
- **Emissions management:** developing a more detailed understanding of the environmental impact of its activities by extending its carbon footprint calculation to include indirect Scope 3 emissions.

The findings also provided management and the departments involved with an overall picture of the organisation's ESG performance, helping them prioritise future initiatives.

Looking ahead: extending sustainability across the value chain

Following the audit, Hijo de J. Bassols continues to advance several initiatives. These include developing a supplier qualification and continuous assessment system that incorporates sustainability and social responsibility criteria, and extending its carbon footprint calculation to include Scope 3 emissions.

Selenta Group is reaffirming its pioneering role in the Achilles Hospitality community. Having become the first hotel company to join, it is once again leading the way by promoting ESG audits and taking a further step in its commitment to sustainability. This initiative reflects its commitment to a supplier management approach that actively supports suppliers' development and continuous improvement alongside assessing their performance.

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