

# Our People

Conchi Galan  
HR Business Partner

Our HR Business Partners provide a comprehensive HR service to Senior Management and Business Units by developing and implementing pragmatic solutions to people issues in order to meet business objectives. The HR Business Partner is the key point of contact for all HR queries and supports in building engagement, diversity and equality across the organisation.

From coaching and advice to developing career plans and relationships with Trade Unions, our HR Business Partners are integral to driving one of our key values - being people focused.

#### What does your current role involve?

My role as HR Business Partner involves partnering with both the Business and Employees and coming up with solutions and guidance around HR issues. Within my role, I always follow an ethical, empathetic and pragmatic approach.

#### What skills do you need to do your job?

It's really important to be an active listener, to fully understand the situation and all of the complexity around it so that my guidance is applicable and clear. Often dealing with tense situations, it's also important to be approachable, firm but fair, flexible and open to negotiation.

#### How long have you been working at Achilles?

2 years and 7 months.

#### In 3 words how would you describe Achilles?

Dynamic, challenging and friendly.

#### What has surprised you most about working for Achilles?

Working in HR means we aren't often exposed to the core part of our business, but once you understand how we deliver value to our clients - it's very impressive.

#### What is your career highlight so far?

Leading the Wellbeing Strategy at Achilles. I am very passionate about this global project and I am really grateful for this opportunity as well as for the great input received from my colleagues who have made this initiative an outstanding project.

#### How does Achilles support your career development?

Since joining Achilles, I have been promoted twice which has offered me a great opportunity to develop my career and broaden my skills. The company are also supporting me with completing my CIPD qualifications, which is a great nationally-recognised certification.

---

**We're always looking for talented people to help us  
in our mission to raise standards across supply chains  
and help businesses perform brilliantly.**

**Join the team.**



CALL US  
+44 (0) 1235 861118



EMAIL US  
enquiries@achilles.com



VISIT US  
www.achilles.com