

ACHILLES REWARDS

FAQS

As a valued supplier and member of our community, we're offering your company exclusive access to discounts, offers and benefits with a range of our partners. It's our way of making sure you get the most from your subscription and a small token to thank you for your loyalty.

We've answered a selection of frequently asked questions to help you access and activate your codes. If the question you have isn't answered here, please do [get in touch](#) and we'll help you as best we can.

What type of savings can I benefit from with Achilles Rewards?

We have partnered with a range of companies from a corporate travel provider to a health and safety training provider through to a cyber insurance firm. Savings compared to list price are in the region of 20%-30% from most of our partners. We believe most small companies will be able to save about 5x their annual Achilles subscription costs through taking advantage of a couple of these benefits.

How do I know what offers exist and how to access them?

All current partners are listed on the Achilles website at www.achilles.com/rewards. To access the benefits please log in using your standard Achilles username and password. An 'Achilles Code' will be visible for you to use when contacting the relevant partner.

How do I redeem one of the offers listed?

Once you have logged in to your individual Achilles Rewards page an 'Achilles Code' will be presented to you. Please quote this code when contacting the partner through any of the various channels listed on the page. They will automatically apply the relevant discount at the point of purchase.

Can multiple individuals at my firms use the code?

Yes. The 'Achilles Code' is unique to your company, not the individual, and can be used multiple times by various teams (e.g. for different training requirements). Your 'Achilles Code' will be matched to your company name by our partner at point of purchase.

Can I join the Achilles Rewards programme to sell my own products / services?

Achilles Rewards was created to be an evolving scheme with new offers being continually introduced. We are always willing to assess new partners and any queries should be directed towards partners@achilles.com.

Can I use the same code multiple times?

In short, yes. We have negotiated with our partners to continually provide the existing offers to all Achilles registered companies so long as they maintain their Achilles subscription.

I am having trouble applying my 'Achilles Code' to the offers I want?

Your initial communication should be with the relevant partner through the communication channels provided. If you continue to have issues please email partners@achilles.com with details of the relevant partner, offer and issue that you are experiencing.

What product / service does the offer apply to?

In most cases the Achilles Rewards offer applies to the 'standard' product / service they provide although this can vary by partner (some partners provide discounts across all their services). Please contact the relevant partner for further clarity on what the specific offer covers.

Will there be any new rewards offered?

Achilles Rewards was created to be an evolving scheme with new offers being continually introduced over time. If you have ideas for relevant partners you believe the wider Achilles network would benefit from then please submit ideas to partners@achilles.com.

When will my 'Achilles Code' expire?

We have negotiated with our partners to continually provide the existing offers to all Achilles registered companies so long as they maintain their Achilles subscription. However, your 'Achilles Code' may be refreshed from time-to-time for security. Please always quote the 'Achilles Code' that is currently displayed on your Achilles Rewards page to avoid confusion with our partners.